Using the Agent Clean Up Utility

1. Locate a share on the Server that \*all\* users can access. [\\servername\netlogon](file:///\\servername\netlogon) is shared to all users by default.
2. Download a current Windows Agent, this Agent should not be the customer specific agent.

Machine generated alternative text: NableHQ
Views
Dashboards C.)
Actions
laM Add/import Devices
Add Customer/Site
ç Approve/Decline Patches
fd Download Agent/Probe Software
r. File Transfer
Ci Push Third Party Software
• Run a Discovery
Run an Endpoint Security Scan
— Run a Script
Run WSUS Cleanup
Reports
There is no customer/site specific software available.
System Software 4
Windows Software
Group Policy Deployment Script for the Windows Agent
Windows Agent
b Windows Probe
Linux Software
b RedHat Enterprise Linux 5.1 Agent
Other Software
b MacOSXAgent
‘Jr
File Size Version
957.00 b 8.1.0.1086
695MB 8.1.0.1086
754MB 8.1.0.1086
File Size Version
2.67 MB 8.1.0.1086
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4.47 MB 8.1.0.1086
Mobile Device Apps
b N-central Mobile for iPhone
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b N-central Mobile for Android
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) Q Download AgentlProbe Software
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Customer/Site: I &lect Customer/Site
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My Links
Configuration
Administration
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1. Copy the installNableAgent.bat, AgentCleanup.exe, and the WindowsAgent.exe to the Share on the server
2. Launch "Group Policy Management". If not installed, download and install it <http://www.microsoft.com/download/en/details.aspx?id=21895>
3. Right-click on your domain, and select "Create and Link a GPO Here…"

Machine generated alternative text: ZJ Group Policy Management
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Croup Policy Management
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8-2BEE-4
F93-4E92
Create and Link a GPO Here...
Link an Existing GPO...
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group Policy Modeling Wizard,.
New Organizational Unit
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Linked Group Policy 0bects Group Policy Inheritance Delegation
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Link Order I GPO
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Desktop Policy Manager: Mapped Drives - (CEBO
LT Desktop Policy Manager: Per-Machine GPO ‘(43’
Desktop Policy Manager: Per-User GPO - (A535B
Lð Delault Domain Policy
ÇMIS TEST GPO

1. Name the GPO "Upgrade Agents"
2. Right-click and edit the GPO you created

Machine generated alternative text: Group Policy Management
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New Window From Here
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f72 Authenticated Users
L Upgrade Agents
r
Upgrade Agents
Scope Details Settings Delegation
Jj Group Policy Management
Forest: lab2,local
9  Domains
s se,lab2,local [daFíy.se,lab2.localj
DeFault Domain Policy
Desld:op Policy Manager: Mapped Drives - {CEBO6D79-CCFD-4E’
Desktop Policy Manager: Per-Machine GPO - {43C088F8-28EE-4
Desktop Policy Manager: Per-User GPO - 4A5358938-EF93-4E92
MIS TEST GPO
{.J Domain
.J Shawn EnForced
GI4 Group F  Link Enabled
W WMI Fil Save Report...
S L Sites [daíFy.se.
- {jjj Group Policy Mc
{J3 Group Policy Re
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Location
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se. lab2. local
Is
Security Filtering
The settings in this GPO can only apply to the Following
Name -

1. Within "Computer Configurations" expand 'Windows Settings -> Scripts (Startup/Shutdown), and double click Startup
2. Add a new item

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$ Upgrade Agents [dalFy.se.lab2.loc
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Startup Scripts for Upgrade Agents
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the button below.
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OK Cancel apply
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1. Specify the path to the script

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Site
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Upgrade Agents Ldarry.se.Iab2 oc
Computer Configuration
Software Settings
S  Windows Settings
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Security Settings
Administrative Templates
E  User ConFiguration
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Properties
Display LQ.’
Description:
Contains comr
cript
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To view the script iIe
the button below.

1. Within the Script perimeters we need to specify your N-central Server URL, Customer ID, share, and Agent Version
   1. Example: **myncentral.com 100 myservername\netlogon 8.1.0.1086**

Machine generated alternative text: Scripts
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lAddascript
Script Name:
I \\myservername\netlogon\installN ableAgent. bat firowse...
Script Larameters:
tralserver.com 100 myservername\netlogon 8.1.0.1 08E1
OK Cancel
Eemove j
To view the script Files stored in this Group Policy Object, press
the button below.
Show Files...
OK Cancel pply

1. Click OK, OK again, and close Group Policy Object Editor Window
2. Right-click on your Domain, select "Link an Existing GPO…"
3. Select "Upgrade Agents" and click okay. If the GPO was not linked, it is now.

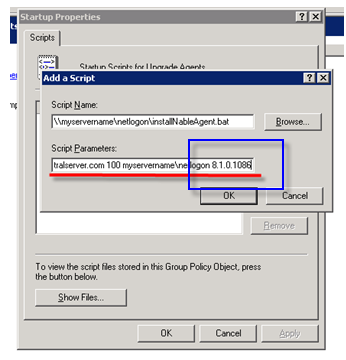
Machine generated alternative text: LIflKO UrOup roiicy uoiecrs broup I-’olicy Inheritance I Lielegation
rives - {CEBOÓD79-CCFD-4E’
ne GPO - 443C088F8-28EE-4
- {A535B
Select GPO
Group Policy objects:
Name —
Default Domain Controllers Policy
Default Domain Policy
Desktop Policy Manager: Mapped Drives - {CEBO6D7S-CCFD-4EC...
Desktop Policy Manager: Per-Machine GPO - {43C0B8F8-28EE-44...
Desktop Policy Manager: Per-User GPO - {A535B930-EFS3-4E92-...
MIS TEST GPO
Upgrade Agents _____________________________
OK Cancel
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Look in this domain:
se. lab2. local
Desktop Policy Manager: Mapped Drives - {CEBO6D...
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‘ sosa..
Yes
Yes
Yes
No
No
No

1. Close "Group Policy Management".

Reboot the PC's. They should now uninstall their old agent, and install the new one off the share on the server.

Moving forward…

To have this GPO continually keep agents up to date after upgrades, all you need to do is:

1. Replace the old WindowsAgent.exe with a new Agent
2. Modify the script parameters with the new agent version
   1. 
3. Reboot PC’s